

DCHS Community Services Division - Summary Dashboard Report Veterans and Community Services

Data through December 2009

Other Important Metrics

Number of hours volunteered by the Veterans and Human Services Levy Oversight Boards since February 2007	1,719
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Other Notable Items

Time Frame 4Q09-1Q10

Washington Department of Veterans Affairs (WDVA) was selected to implement the Levy-funded Veterans Phone Resource project.

On December 23, 2009, the Levy-funded Outreach to Minority and Women Veterans Project RFP was released. Applications are due on February 19, 2010.

On December 12, 2009, McDermott Place, a Levy funded project, held a grand opening for its 75-unit facility. Thirty-eight of these units are reserved for veterans.

King County's 2010 Budget Ordinance required a domestic violence survivor services funding distribution report to the County Council by September 1, 2010. The report is to 1) identify DV service providers, 2) discuss service access, 3) assess funding distribution models, and 4) recommend process and outcomes for distributing DV funding.

The 4th Quarter Ordinance's Special programs were all contracted before December 31, 2009 with one exception. The one exception occurred because the proposed contractor declined the funds.

The Community Services Operating Team (Older Adults program, Women's program, and the Youth and Family Services program) sent 25 contracts to the Department Director by December 31, 2009. In addition, the CSO team wrote and submitted two Veterans program contracts to the director by December 31, 2009.

Key

DCHS - Department of Community and Human Services
DV - Domestic Violence
JJ - Juvenile Justice
RFP - Request for Proposals
SA - Sexual Assault
YFS - Youth and Family Services

2009 Business Plan Performance Measures




Measure	Status	Hist Avg	08 Target	2008 Actual	09 Target	2009 YTD Act	Bench-mark
Reduce juvenile court involvement (Updated June & Dec.)	▼	72.6%	85.0%	82.5%	85.0%	79.2%	81-83%
Youth achieve one or more goals in service plan (Updated June & Dec.)	▲	NA	NA	84.5%	85.0%	87.3%	
Reduce jail days for vets (Quarterly)	▼	10,265	8,000	15,210	15,000	14,150	
Reduce PTSD symptoms for vets (Updated June & Dec.)	▲	94.2%	84.0%	95.7%	95.0%	95.0%	
Increase Domestic Violence safety planning (Updated June & Dec.)	▲	94.9%	NA	97.0%	96.0%	96.7%	65% FVPSA
Increase ability of sexual assault victims to cope with trauma (Updated June & Dec.)	▼	78.7%	NA	78.7%	90.0%	88.4%	
Decrease social isolation and related disabilities of older adults (Updated June & Dec.)	▲	93.2%	NA	93.7%	94.0%	94.3%	
Maintain older persons in current residences (Updated June and Dec.)	▲	91.2%	NA	93.2%	90.0%	90.1%	60% HUD

Division Director's Message

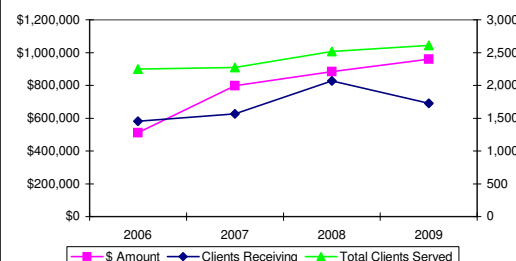
King County Veterans Program financial assistance levels have increased to an average of \$463 per client. This reflects a change in focus to case management for clients' long-term stability rather than short-term financial assistance. Attainment tracking data will become available by the end of 2010 to show the longer term impact of case management.

Levy board members have volunteered 24 hours assisting DCHS staff in six Levy presentations during the last quarter of 2009. These presentations included the Human Service Commissions of the Cities of Bellevue, Redmond and Issaquah and three city councils – Kirkland, Lake Forest Park, and Bothell.

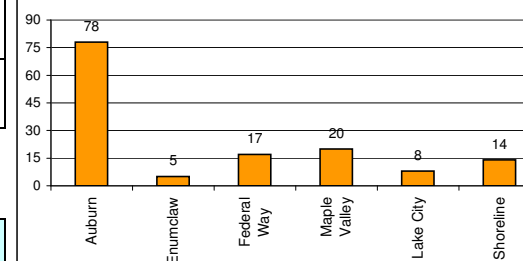
During this time of reduced social services funding, the Veterans and Human Services Levy funding has helped to sustain King County's support services network. The farsightedness of the voters of King County is recognized and appreciated for their generous passage of the levy which is even more important in the current economic cycle.

Watch/Target at risk =  Unfavorable trend/Target not attainable = 
Improving/Target Achievable = 

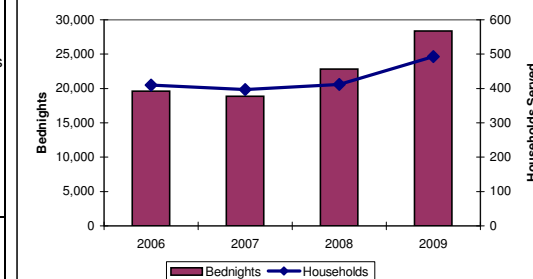
Veterans Program Financial Assistance Levels Have Increased Since Levy Funding



Veterans Now Receiving Services From Satellite Sites June through December 2009



Veterans Program Providing More Transitional Housing



DCHS

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Veterans and Community Services

Data through December 2009

Cell: N10

Comment: Administrator:

Reduce juvenile court involvement: This figure includes clients measured in 1st six months that were not included in 2nd half analysis. It excludes the two prevention programs (NH and IFD) and TeamChild which did not have historical data.

Cell: N12

Comment: Bill Goldsmith:

Reduced Jail Days for Vets: This number has been revised down since 3rd quarter. I mistakenly was adding quarterly reports when they were already cumulative.

This number includes estimated jail days saved due to reduced recidivism as well as early release days for gaining veterans' early release from jail.